

How to Setup Customer Display with DolphinPOS APP?

(Customer Display)

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Customer Setup

<u>Step 1</u>: For this Setup you need two devices (one for Teller/Cashier display and other for Customer display).



Step 2: And make sure Both the IPADs are connected to <u>same</u> **WIFI** network.

<u>Step 3</u>: On Customer display IPAD, go to IOS "Settings " \rightarrow WIFI \rightarrow Tap on Network to which it is connected. And note down the "<u>IP address</u>"

	Settings		🗙 Wi-Fi	santosh2g	
0	Airplane Mode	0			
\$	Wi-Fi	santosh2g	Forget This Network		
8	Bluetooth	On	Auto-Join		
010	Mobile Data	Off			_
	Personal Hotspot	Off	IPV4 ADDRESS		
			Configure IP		Automatic 2
	Notifications		IP Address		192.168.0.125
	Sounds		Subnet Mask		255.255.255.0
C	Do Not Disturb		Router		192.168.0.1
Z	Screen Time				
			Renew Lease		
0	General	0	DNS		
8	Control Centre		Configure DNS		Automatic >
~	Display & Brightness				
0	Wallpaper		HTTP PROXY		

- Open DolphinPOS APP, login with the user credentials and
- go to" More" → "Setup" → "UDP Config."
- Configure:
 - IP Address: copy from above step3
 - Port No:13000 (always Fixed)

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Dolphin POS Dolphin POS Setup (HFvApEno)	UDP Config			
General	IP Address	192.168.0.125		
Card	Port No	13000		
TCP Config				
UDP Config				
	1			

• <u>Step 4</u>: go to" More" → "Setup" → "General" And

Enable flags "is service **server**" and "enable customer display".

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	Do Not Show Tax Details	\bigcirc
	Is Pin Debit Enabled	\bigcirc
	Is Service Client	\bigcirc
	Is Service Server	
	Is Multi Location Client	\bigcirc
	Card Print Receipt Only	\bigcirc
	Enable Customer Display	
	Show EBT Card Balance	\bigcirc
	Enable Capture Signature	\bigcirc

Step 5: In the Teller /cashier IPAD

- Open DolphinPOS APP, login with the user credentials and
- Go to" More" → "Setup" → "UDP Config."
- Configure:
 - IP Address: copy from above step3 (of customer display)
 - Port No:13000 (always Fixed)

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Dolphin POS Dolphin POS Setup (HFvApEno)	2	UDP Config	
General	IP Address		192.168.0.125
Card	Port No		13000
TCP Config	_		
UDP Config			

<u>Step 6</u>: go to" More" \rightarrow "Setup" \rightarrow "General" And

Enable flags "is service **client**" and "enable customer display".

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	Is Pin Debit Enabled	\bigcirc
	Is Service Client	
	Is Service Server	\bigcirc
	Is Multi Location Client	\bigcirc
	Card Print Receipt Only	\bigcirc
	Enable Customer Display	🔘
	Show EBT Card Balance	\bigcirc
	Enable Capture Signature	\bigcirc
	Sync Profile Setting	gs

<u>Step 7</u>: Now **Close** the DolphinPOS App on both the IPADs. First turn ON Teller/cashier IPAD and then turn ON customer display IPAD.

On Teller/cashier IPAD: Go to register/sale screen

On customer display IPAD: Go to "More" \rightarrow "Display screen"

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Inventory	Customers	Appointments	Rewards	Clock in/out
Online Order(0)	Setup	Transactions	Digital Gift Card	Plastic Gift Card
Pay in	Pay out	Drops	Stock In	Stock Out
Discount	Technicians	Refunds	Printer	Keyed Refund
Display Screen	Batch Reprint	Membership	Customer New Popup	Reports
		REGISTER MORE		0

Step 7: Once you start adding items in Teller/cashier IPAD, and then should see same items getting displayed on customer display IPAD.

Now you are good to go!!

